

Residential Counsellor 2026

LINES Overview

For more than 30 years, LINES has delivered **high-quality** academic language programmes for international students aged 7–18.

Our English courses at **Stowe School** (Buckinghamshire, UK) are designed to engage and inspire students, helping them improve their language proficiency, develop confidence and build personal skills while making friends from around the world.

We offer a stimulating and rewarding summer school experience for **ambitious and motivated young people** who value learning in a truly multicultural environment and exceptional surroundings.

As part of the LINES team, staff play a central role in creating a safe, supportive and enriching environment where every student can thrive.

Key Dates, Salary & Benefits

Induction: Friday 3rd July - Sunday 5th July 2026

Programme: Monday 6th July - Sunday 2nd August 2026

Weekly Salary: £510 + holiday pay

- Full board accommodation
- Induction, paid pro rata
- Exciting opportunities for professional development

Role Summary

As a Residential Counsellor (RC), you play a **central role in creating a safe, positive, and supportive environment** for students. You will be responsible for ensuring that students feel valued, supported, and engaged throughout their time at LINES, helping them enjoy a culturally enriching and memorable summer experience.

We are looking for energetic, reliable, mature, organised, safety-conscious, and professional individuals with a genuine commitment to the well-being of our students. **RCs understand their role as the supervising adults** in the residential environment, recognising that they are responsible for the care and guidance of the students. You will be **flexible and adaptable**, recognising that deployment and responsibilities may change according to the needs of the programme.

Professional communication is essential: all work-related messages on any platform should be clear, respectful, and comply with GDPR. RCs are expected to go the extra mile, work collaboratively with colleagues, and contribute to the smooth running of the residential programme, supporting both pastoral care and student engagement.

LINES is dedicated to prioritising safeguarding, and we require all our staff to wholeheartedly embrace this commitment.

Person Specification

Legal Requirement: **The right to work in the UK at contract start date and aged 18+**

	Essential	Desirable
Qualifications	<ul style="list-style-type: none">Undergraduate degree or currently studying at undergraduate level.	<ul style="list-style-type: none">Sports coaching, first aid, or lifeguarding qualification.
Experience	<ul style="list-style-type: none">Experience of working with children or young people.Experience of planning, leading, or organising activities, events, or programmes.	<ul style="list-style-type: none">Previous LINES or residential summer school experience.Experience of working with international students.Experience mentoring or supporting other staff members.
Skills & Knowledge	<ul style="list-style-type: none">Ability to confidently plan, lead, and supervise a variety of activities, including sports, arts, crafts, and performing arts.Excellent communication and organisational skills in English.Analytical skills to monitor, evaluate, and respond to student needs.Digital and IT literacy for work communication and activity planning.	<ul style="list-style-type: none">Understanding of different learning styles and approaches to engage students.Knowledge of best practice in residential care, youth work, or pastoral support.Awareness of safeguarding, health & safety, and student welfare.
Personal Attributes	<ul style="list-style-type: none">Mature, patient, and empathetic, with the ability to work effectively in a fast-paced, dynamic environment.Flexible and adaptable, willing to respond to changing priorities and deployment.Ability to solve problems proactively and contribute to a positive residential environment.Cultural sensitivity and respect for diversity.	<ul style="list-style-type: none">Ability to work collaboratively as part of a team to support programme delivery and student welfare.Enthusiasm for mentoring newer or less experienced colleagues.

Duties and Responsibilities

Residential Counsellors are responsible for the **pastoral care and welfare** of students, acting as the primary point of contact for emotional, personal, and health-related needs. You will supervise students in the boarding house, manage behaviour, enforce routines, and respond to any incidents to ensure the smooth running of the residence.

RCs **plan, prepare, and lead engaging evening and weekend activities**, sports sessions, and excursions, ensuring they are safe, enjoyable, and aligned with risk assessments and health and safety policies.

You will also **accompany students on excursions, oversee airport transfers** professionally and efficiently, and be a visible, approachable presence encouraging students to speak English and feel supported throughout their stay.

RCs are expected to act as **positive role models**, maintain a professional appearance and demeanour, and contribute to a safe, inclusive, and inspiring environment.

Other reasonable duties may be assigned in support of the smooth operation of the programme.

Professional Conduct & Safeguarding

Residential Counsellors are expected to commit fully to safeguarding and promoting the welfare of all students at all times, maintaining confidentiality in line with LINES' Data Protection Policy.

You will **provide referee details and support enhanced DBS** and other suitability checks, and work cooperatively with colleagues and host centre staff to ensure a high-quality language, social, and cultural experience.

All staff should follow guidance in the staff handbooks, seek clarification when needed, complete required documentation, and carry out directions from Head Office while complying with legal and professional standards. Teachers are also expected to **act professionally at all times**, presenting themselves appropriately and upholding the reputation of LINES through smart appearance, respectful behaviour, and professional language.

Contact

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